



MEMO

To: Administrators of Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs) in Tennessee

From: Zane Seals, Deputy Chief Financial Officer

Date: March 26, 2020

Subject: COVID-19 and Telehealth for FQHCs and RHCs

In response to the COVID-19 pandemic, the Division of TennCare has released guidance that, for the duration of the COVID-19 emergency, all TennCare health plans will allow “home” as an originating site for telehealth purposes. Please see the attached memos from TennCare and the health plans regarding further details on billing, coding, and coverage procedures.

For FQHCs and RHCs, this has two main impacts. First, telehealth claims with “home” as an originating site will be paid by TennCare’s health plans, subject to the guidance in the attached memos. Second, these visits will also qualify for the enhanced PPS or APM wraparound payments that are made to FQHCs and RHCs. Other existing limits and restrictions on what constitutes a visit still apply.

If you have any questions, please submit them to Rebekah.Stephens@tn.gov.