

INTERN PROJECT SPOTLIGHT

LAUREN MULHOLLAND

Intern at Covenant Health



AGENDA 21
INTERNSHIP
PROGRAM

Since 1995, Tennessee Hospital Association's [Agenda 21 Internship Program](#) has operated with the mission of matching graduate students from minority and underrepresented groups in healthcare administration with hospital executives for summer internships in hospitals across the state. Lauren Mulholland, an intern in the 28th class of the program and a MHA student at Virginia Commonwealth University, interned at Covenant Health's system office in Knoxville.

One of Lauren's projects was building a business case for the purchase of a new ultrasound machine for the breast center. Lauren presented her case to the Chief Administrative Officer and Chief Support Officer to assist in the process of choosing a vendor to purchase the machine from.

Lauren enhanced her critical thinking skills by learning how to structure a business plan, build a proforma, and engage with key stakeholders. Lauren stated one of the most difficult parts of the project was building the proforma and ensuring her assumptions were accurate.



I learned that the senior leadership team was very willing to answer any questions I had and let me sit in on crucial meetings, which gave me better insight into the impact the project would have on the organization."

Lauren appreciates the challenge given, because it pushed her out of her comfort zone and deepened professional connections with the senior leadership at Covenant. The completion of this project accelerated Lauren's growth in financial analysis, communication, and data analysis skills.



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