

INTERN PROJECT SPOTLIGHT

AKOSUA AMOFAH

Intern at Tennova Healthcare - Cleveland



AGENDA 21
INTERNSHIP
PROGRAM

Since 1995, Tennessee Hospital Association's [Agenda 21 Internship Program](#) has operated with the mission of matching graduate students in healthcare administration with hospital executives for transformative summer internships. This year, we highlight Ghana native, Akosua Amofah, a participant in the program's 29th class and a Master of Business Administration with an emphasis in Healthcare Marketing at East Tennessee State University, who interned at Tennova Healthcare - Cleveland.

Akosua's project analyzed hospital fall events to identify patterns and factors contributing to these incidents. She focused on determining which hospital floors experienced the highest number of falls and understanding the underlying causes in order to propose effective recommendations for reduction.

One of the most challenging aspects of her project was formulating practical recommendations that could be realistically implemented within the hospital's existing infrastructure and budget. Throughout the process, she recognized the leadership's commitment to patient safety and their emphasis on data-driven decision-making.



I learned how much hospital leadership values input from all levels of the organization."

Akosua is particularly proud of her analysis, which revealed that the 3rd floor had the highest fall rate. By calculating patient falls per patient day, she isolated the issue, identifying inadequate staff training and environmental hazards as key causes. Her recommendations for frequent training sessions, now being implemented with the quality officer and nursing education coordinator, enhance patient safety and address these critical issues.



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