

INTERN PROJECT SPOTLIGHT

SAROLYN FOX

Intern at Methodist Le Bonheur Healthcare



AGENDA 21
INTERNSHIP
PROGRAM

Since 1995, Tennessee Hospital Association's [Agenda 21 Internship Program](#) has operated with the mission of matching graduate students in healthcare administration with hospital executives for transformative summer internships. This year, we highlight Sarolyn Fox, a participant in the program's 29th class and a Master of Public Health and Master of Social Work student at Washington University, who interned at Methodist Le Bonheur Healthcare.

Sarolyn's project aimed to transform Methodist Le Bonheur Healthcare's community benefits tracking and reporting process. These benefits are programs and activities that promote health and healing in direct response to a community's health needs. These benefits are crucial indicators of the hospital's work in the community and are instrumental in maintaining its tax-exempt status. By developing a system that began with a survey form and evolved over time into a web form, Sarolyn created a process that made it simple for the hospital's associates to submit their efforts into the CBISA system and set the groundwork for the comprehensive Community Benefit Flow Chart, drastically improving the efficiency and accuracy of reporting this vital contributions.



I am proud to have transformed a once daunting system into something straightforward and accessible, alleviating the burden for associates and setting the stage for more comprehensive tracking in the future."

A challenge Sarolyn faced was the weighty task of taking the complex reporting process with its dynamic intricacies, and revolutionizing it into a streamlined, simplified, and user-friendly process. Making a central process easily usable for internal and external partners, while ensuring every contribution was recognized, was no easy feat. With the help of collaboration and accountability across departments, Sarolyn took on this task that will ultimately help Methodist Le Bonheur Healthcare significantly going forward.



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