

RASHAAN BYERS



Rashaan Byers participated in the Agenda 21 Internship Program in 2003 at Maury Regional Hospital under the mentorship of John Collier. The experience provided his first exposure to leadership, particularly in hospital construction and facility management. "Mr. Collier treated everyone the same, from physicians to housekeeping staff, and that really stuck with me," Byers said. One of his major projects involved supporting the launch of the hospital's outpatient pavilion, which housed radiology, diagnostic imaging, and lab services.

Currently, Byers serves as the Interim Director of Operations for Houston Methodist Coordinated Care, a Medicare Shared Savings Accountable Care Organization (ACO). He works closely with physicians to manage care for over 54,000 Medicare beneficiaries, ensuring they meet key quality metrics. "I help operationalize how we deliver data to our physicians, ensuring they have the insights they need to improve patient outcomes," he explained. Prior to this role, he spent five years at the Centers for Medicare & Medicaid Services (CMS), where he wrote policy for physician quality reporting and health insurance exchange markets.



The relationships and skills you gain stay with you throughout your career."

The internship reinforced the importance of healthcare policy and advocacy, an area he later explored in depth at CMS. "There are so many hands involved in shaping policy—it's a back-and-forth process to ensure everything aligns with legal and regulatory standards," Byers said. This experience continues to inform his work, where he helps implement the policies he once helped draft.

Byers encourages future interns to take full advantage of the program's leadership exposure and networking opportunities. "If you're looking for your first experience in leadership, this is a great way to get started," he said.



For more information about the program, contact Program Manager Karizma Whitfield at kwhitfield@tha.com.