

TYLER MORGAN



Tyler Morgan participated in the Agenda 21 Internship Program in the summer of 2021 at the University of Tennessee Medical Center. Under the mentorship of Devin Flat and Lindsay Jennings, he gained firsthand experience in hospital operations, shadowing executive leadership and participating in key meetings. “Their mentorship not only shaped my understanding of healthcare operations but also made me feel welcome in both Tennessee and the hospital setting,” Morgan recalled.

Currently, Morgan serves as the manager of business operations at Lurie Children’s Hospital in Chicago, focusing on finance and operational efficiency in the anesthesiology department. The internship provided a well-rounded view of healthcare management, blending his academic background in economics and public health with practical, real-world applications.

“*My exposure to various hospital departments during the program solidified my passion for improving care delivery and informed my professional path.*”

A defining moment of his internship was participating in a hands-on lean healthcare course, which emphasized reducing inefficiencies in hospital operations. “This experience enhanced my understanding of process improvement, a skill I’ve applied in projects like optimizing discharge processes to reduce length of stay and improve patient throughput,” he explained. These lessons continue to shape his work in making hospital operations more effective and impactful.

For future participants, Morgan advises making the most of every opportunity. “Be a sponge—soak in as much knowledge as possible, step out of your comfort zone, and explore every aspect of hospital administration. This internship is a unique chance to see how all facets of a hospital connect, preparing you for a successful and rewarding career in healthcare,” he emphasized.



For more information about the program, contact Program Manager Karizma Whitfield at kwhitfield@tha.com.